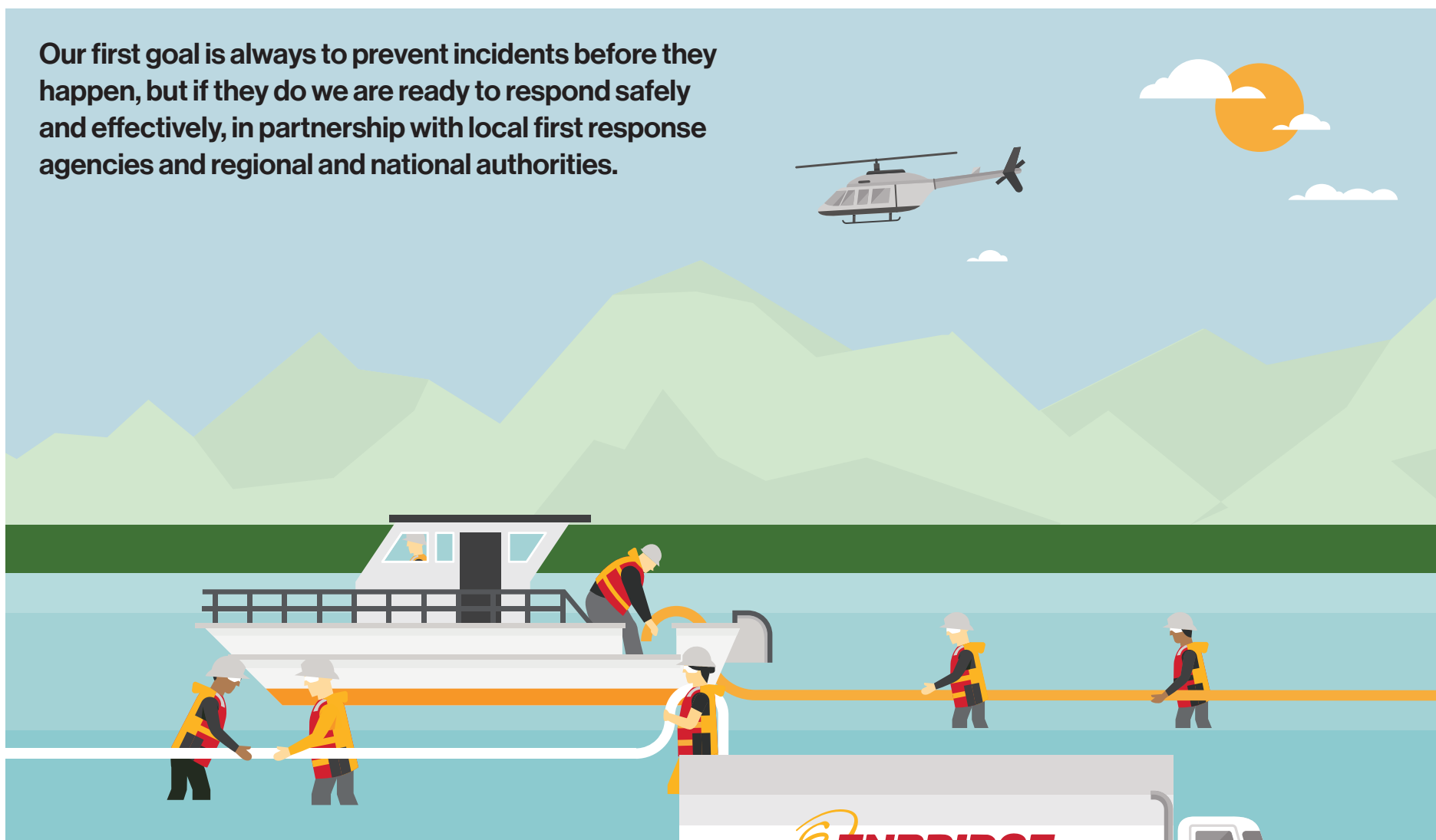


How We Prepare

Our first goal is always to prevent incidents before they happen, but if they do we are ready to respond safely and effectively, in partnership with local first response agencies and regional and national authorities.



Practice, practice, practice

Responding to an incident in an emergency can be challenging, that's why we practice, over and over again, to make sure that our systems, people and plans are ready for action. In 2014, thousands of members of our team participated in more than 370 drills, exercises and equipment deployments in our operations across North America.



Training together

Responding to an incident is complex, and may involve many first response agencies. We invite local, regional and national first responders to observe and participate in our emergency response drills so that we can all work together safely and efficiently if an incident occurs. We also offer free online pipeline incident response training to thousands of first response agencies across Canada and the United States.



Planning

We have emergency response plans in place for all of our operations so that we are well prepared in the event of an incident. We regularly review, share and test our plans to ensure that they are up-to-date and to make them better.



Shared approach

We've trained more than a thousand members of our team in the Incident Command System, a common approach to managing incident response used across North America. This is another way we ensure that our response is coordinated, safe and effective.



Equipment and supplies ready to go

Over the past three years, from 2012 to 2014, we've spent more than \$74 million on training and incident response equipment placed at strategic locations along our systems so that it's close at hand whenever it's needed.